Indiana State Library Interlibrary Loan

INDIANA SHARE



We want to give you a solid start to the new ILL procedures. We will continue refining the service so that you will have an easier transition.

Indiana SHARE



- ISL will be assuming responsibility for ILL services on July 1
- OCLC symbol
 - Borrowing = SHARE
- What's New
 - New Software
 - ILLiad
 - Simple Registration
 - Quick Submission
 - Easy Tracking

Your library will have to register for Indiana Share the first time you use it This process is quick

The new system is also paperless

Introducing ILLiad



- ILLiad
 - Web-Based
 - Paperless Requesting
 - Environment & Budget Friendly
 - Easy Log-In
 - Seamlessly works with FirstSearch

ILLiad imports information from First Search (your access to WorldCat), reducing work for staff and ensuring correct information on the request form.

ILLiad is paperless requesting, so it is environmentally and budget friendly.

Indiana Share Policies



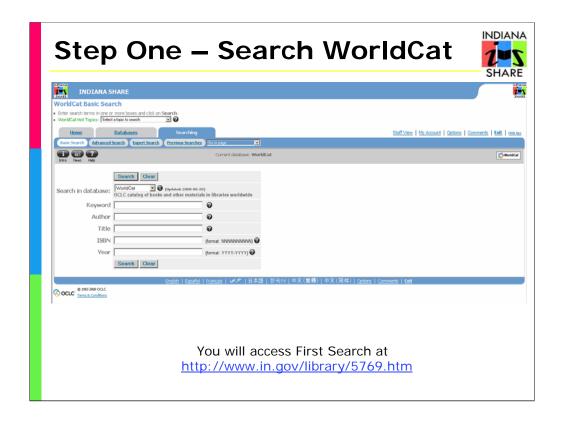
- Loan Period
 - 5 Weeks
 - Includes Shipping time to and from your library
- Renewals
 - No Renewals

With one week for delivery each way, the average check out time for patrons will be 3 weeks.

It's So Easy!

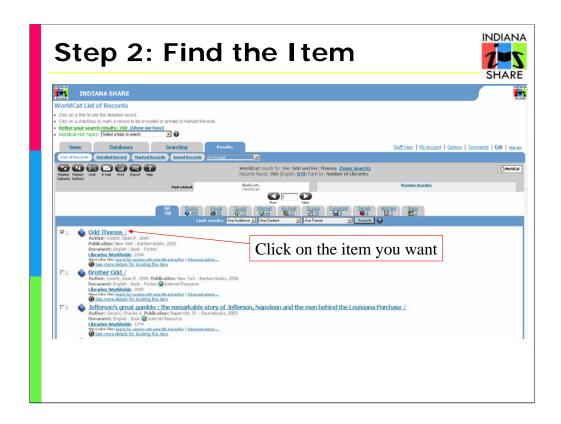
Step-by-Step Borrowing





You'll access FirstSearch from the Indiana State Library website.

Search title and author if possible. Remember that the patron may not have remembered the exact title or exact spelling for the author's name.



When selecting the item, note that you'll want to check the format. Is it a book or video? Which did the patron want?

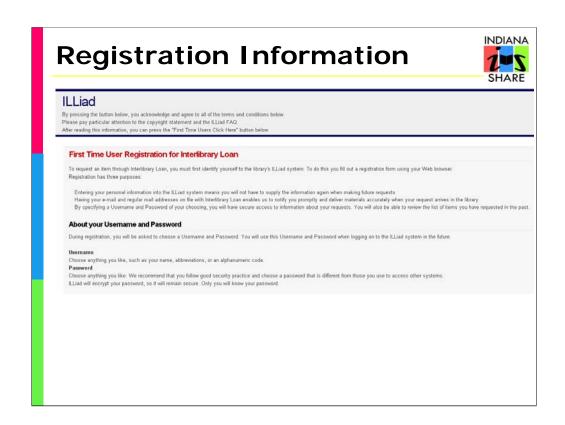
Also pay attention to the number of libraries worldwide that hold the item. The more libraries, the better. If only 4 libraries hold an item your patron wants, you may need to check other records. If there are just not a lot of copies of the item on any record, it may be rare, and may not circulate.



Click "Indiana Share Program" to import into ILLIad



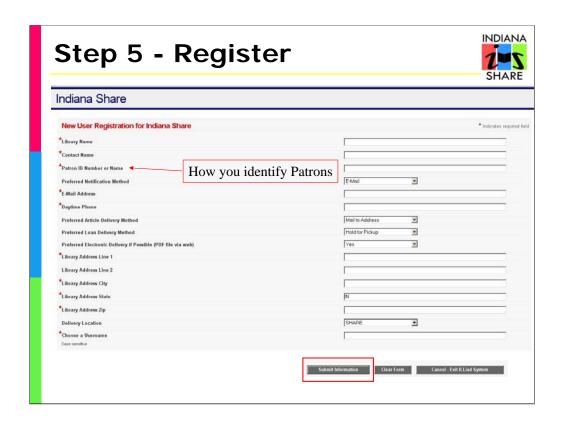
If you have not already registered with an ILLiad Indiana Share account, you may do so by clicking on "First Time Users"



This page covers information about the Indiana SHARE program and the ILLiad software.

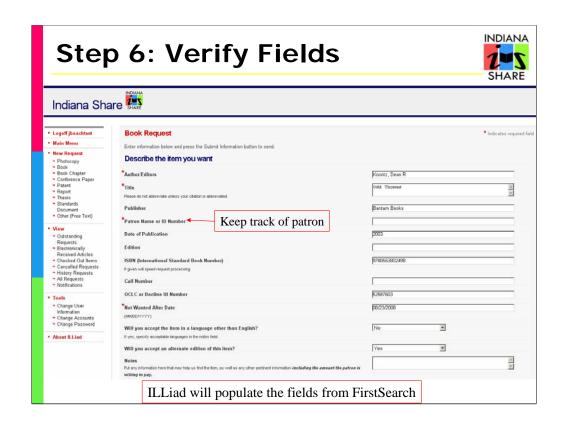


Copyright language is prescribed by law and MUST be displayed anywhere requests are accepted.



Some of these fields are required by the ILLiad software, including notification and shipping methods. For those fields, we've prepopulated answers to make it easier.

Note that there is a field for you to include either the patron's name, or some identifying number (like a library card number), so that when you receive the item, you'll have a record of the patron who originally requested it.

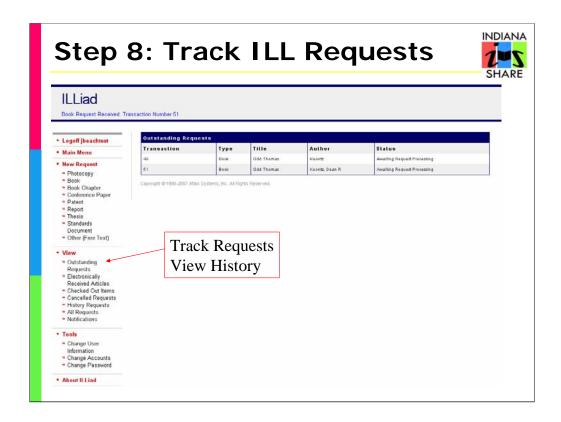


Bibliographic information transfers to the work form. You don't have to worry about transposing letters or numbers!

Notes can include what you are willing to pay. If your patron does not wish to pay any fees, be sure to make a note that you do not wish to go out-of-state to fill the request. You can say, "Fill from an Indiana library only. Willing to pay \$0."

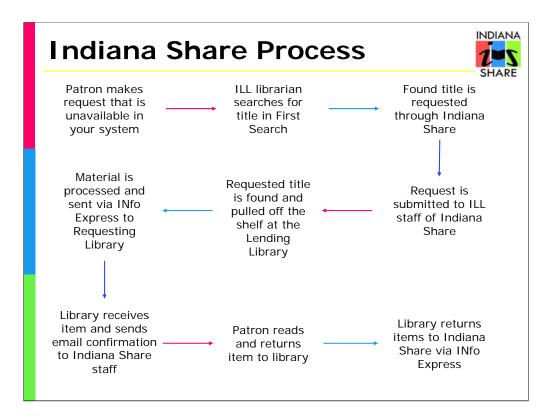


Notes field can be used to limit in-State only, maximum cost, or to specify CD or tape / DVD or VHS.



The library can track requests made on behalf of users. FedEx type detail of whether the request has been received, filled, shipped, etc.

You can cancel requests by clicking on the Transaction number and opening the individual request.



Other Information



- After Receiving an item
 - E-mail the title(s) and transaction number(s) to share@library.in.gov
- Returning ILL Materials
 - Just send through Info Express.
 - The Lending Library will do the rest.
 - (Include original Indiana Share paperwork)

What should a borrowing library do when it receives borrowed materials?

When libraries receive the requested materials staff will need to e-mail share@library.in.gov the title of the book and the transaction number found on the label on the front of the materials so that State Library staff can update the OCLC record to received. Libraries without an internet connection may fax the information to (317) 234 6461. An update should be sent to the State Library staff at least once a week.

If you have no updates, you would not have to send the email to the Indiana State Library staff.

Contact



- Troubleshooting and Tech Support
 - Indiana Share Office

□ Telephone (317) 234-6461
 □ Fax (317) 234-6462
 □ E-mail share@library.in.gov

- Indiana Share Website
 - Including FAQ's and tutorial information
 - http://www.in.gov/library/5769.htm

Questions?

Indiana Share Office Indiana State Library (317) 234-6461

share@library.in.gov
http://www.in.gov/library/5769.htm

